

# CERTIFICATE

VAUTH-SAGEL SYSTEMTECHNIK GmbH & Co. KG

WARRANTS ALL ITS PRODUCTS SUBJECT

TO THE TERMS AND CONDITIONS OF SALE

WITH A

### LIFETIME WARRANTY







## CERTIFICATE

#### VAUTH-SAGEL WARRANTY INFORMATION

VAUTH-SAGEL - LIMITED WARRANTY (THIS , WARRANTY')

Vauth-Sagel Systemtechnik GmbH & Co. KG (Vauth-Sagel), warrants all its products subject to the Terms and Conditions of Sale, accessible on the Vauth-Sagel website www.vauth-sagel.com. Vauth-Sagel provides a lifetime warranty on hardware components being all parts of the Vauth-Sagel products such as frames, runners, baskets and accessories. Vauth-Sagel will rectify, without charge to you, damage or faults on products proven to their satisfaction to be caused by an error in manufacture. No claim under this Warranty will be accepted for slight discrepancies from sprecifications which are immaterial to the value and usability of the products, damage due to the chemical and electrochemical effects of water or

#### This Warranty operates under the following conditions:

1. Any parts replaced become the property of Vauth-Sagel.

generally inappropriate use or environmental conditions.

- 2. The warranty expires if unauthorised persons repair or interfere with the products, or if the products are fitted with supplementary parts or accessories that are not suited;
- 3. Repairs under the Warranty do not extend the warranty period and do not initiate a new warranty period and the warranty period for any replacement parts fitted ends together with the warranty for the entire product;
- 4. This warranty does not extend to the surface finish on products, unless deemed a manufacturing fault by Vauth-Sagel.
- 5. The warranty is not transferrable.



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#### VAUTH-SAGEL WARRANTY INFORMATION

VAUTH-SAGEL - LIMITED WARRANTY (THIS , WARRANTY')

Our goods come with guarantees that cannot be excluded under the German Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Where a failure does not amount to a major failure, Vauth-Sagel will provide, at Vauth-Sagel's option, a repair, replacement or refund for the hardware component. If a product or component is no longer available and cannot be repaired, Vauth-Sagel will, in its absolute discretion, replace the product with a substitute item or refund for the component.

To claim under this Warranty simply visit the store from which you purchased your Vauth-Sagel hardware component, along with proof of purchase and documentary evidence of the fault. Such evidence may include photographs, statutory declarations, receipts or reports, depending on the loss or damage. Vauth-Sagel will not be responsible for any costs incurred by the purchaser in bringing the product and/or evidence of the fault to the store.

This warranty agreement does not affect the German law in any case.

Vauth-Sagel will not, under this Warranty, be responsible for consequential damages (such as loss of use) inconvenience, loss or damage to personal property, whether direct, indirect or economic and whether arising in contract or tort. Under this Warranty Vauth-Sagel's responsibility shall not exceed the purchase price of the component or its replacement.

No other express warranty or representation has been made or will be made on behalf of Vauth-Sagel with respect to its hardware components, or the operation, repair or replacement of those components. No representative of Vauth-Sagel or its distributors or retailers are authorised to make any changes or modifications to this Warranty.

This Warranty is provided by Vauth-Sagel Systemtechnik GmbH & Co. KG

Australia and New Zealand only V1.0 / August 2017